



For your information

The Parent and Child Teams treat data and information about parent(s),¹ children and young adults very carefully. We explain how below.

Always in consultation

As parent(s) you will have contact with one or more professionals from the Parent and Child Team. This is usually a parent and child advisor, but a youth doctor or psychologist might also become involved. Together, you and the professionals decide what steps are required, who can assist you with these, and what the best approach is for you. Everything is always arranged in consultation with you so that you always know what to expect. Without your consent, no information is shared with others, unless there is an exceptional situation (see below).

Youth health care

Youth health care in Amsterdam (involving youth doctors, youth nurses and youth doctors' assistants) has been part of the Parent and Child Teams Amsterdam since January 2015. This care is provided free of charge. More information on youth health care and privacy can be found here: ggd.amsterdam.nl/jeugd (click on 'JGZ' and 'Your privacy').

Questions or concerns about health, growing up and parenting

Do you have questions or concerns about health care, growing up/your child's development or parenting? You can always contact the Parent and Child Team in your district or the parent and child advisor at your child's school. You are welcome for tips, information and advice. If more is needed the parent and child advisor draws up a plan of action together with the parent(s), which is recorded in the digital dossier.

Digital dossier

The Parent and Child Team's dossiers are always digital and extremely secure: only Parent and Child Team professionals involved in caring for your child can access the dossier. If the child is under 12, you as a parent can always access his or her dossier. If you think something in the dossier is incorrect, you can ask for it to be changed. If the child is between 12 and 16 years, you can consult the dossier with your child and request changes. If the child is 16 years or older, then he or she decides who can access it.

¹ By 'parent(s)' we mean the child's 'legal guardian(s)'.

Sharing information

If a professional from the Parent and Child Team wants to consult with other specialists about your situation, he or she has to obtain your permission beforehand.

- if the child is younger than 12, parental consent is required
- if the child is aged between 12 and 16 years, then the parent(s) and child must grant permission
- after the child turns 16, he or she decides.

Permission

If a parent and child advisor, youth doctor or psychologist asks you for permission to share information, he or she will explain the following in detail:

- with whom he / she wants to share information (e.g., family doctor, school or a specialist)
- the specific information required
- why he / she thinks such a step is necessary.

Exceptions

If the health or safety of a child is at risk, we act in accordance with the Meldcode huiselijk geweld en kindermishandeling (Reporting code for domestic violence and child abuse). Parent(s) are informed about this. If a professional is concerned about a child's safety, he or she records it in the Multisignaal reference index. Parents are notified of this. Do you want to know more about Multisignaal? Go to www.multisignaal.nl.

Referrals

If your child needs specialised care, the Parent and Child Team professional ensures that he or she is referred to the correct institution/person. To arrange this, a document called 'de beschikking' is drawn up with your child's name and social security number and the type of care that is needed. This document is sent to the municipality. This is necessary for the administration of the costs of specialised care. You will receive a copy of this document, which guarantees your right to the care specified therein.

Questions or complaints about privacy

Do you have a question about how the Parent and Child Team handles your information? Discuss this with your parent and child advisor. Are you dissatisfied with how we use your information? Or do you have a complaint or a suggestion for improvement? Please contact the Parent and Child Team in your district. The professionals are there to help you.

More information

Click on 'Ouders' on the oktamsterdam.nl website for more information about the Parent and Child Teams. You can search for a team in your district, directly ask questions by e-mail or chat and sign up for a course. We also provide information specifically for teenagers.